

## Credit Reporting Statement of Notifiable Matters

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Your credit information is being collected by **Tas Gas Retail** (ABN 90 110 970 726). If you have a query about the information we collect or how we manage that information you can contact us. Our contact details are available at [www.tasgas.com.au](http://www.tasgas.com.au) or you can email us at [privacy@tasgas.com.au](mailto:privacy@tasgas.com.au). We have a credit reporting policy, which forms part of our general *Privacy Policy* (BMSDOC-18-1045).

We may collect, use, hold and disclose certain credit-related information about you for the purpose of providing you with natural gas and related products and services and to process your payments for these products and services.

Credit-related information includes your name and contact details, your credit history (including any repayments or late repayments you have made), details of any credit you have sought or obtained from other credit providers, any credit rating or credit assessment score that we calculate or that a credit reporting body might provide to us and details of any credit-related court proceedings or insolvency applications that relate to you.

We may collect credit-related information about you from credit reporting bodies and other credit providers who have provided credit to you. We may use and hold this credit-related information in order to conduct a credit assessment on you, to evaluate your credit-worthiness and to decide whether to provide you with natural gas and related products and services on credit.

We may disclose your credit-related information and your personal information to third parties, including debt collectors, credit management agencies, other credit providers, credit reporting bodies, government bodies and regulatory authorities (where required or authorised by law). Credit reporting bodies collect a range of credit-related information about individuals and use that information to provide a credit-related service to their customers (which include us).

Tasmanian Collection Services Pty Ltd (TCS) is the credit reporting body that we may disclose your information to (please refer to their website [www.tascol.com.au](http://www.tascol.com.au) for further details).

If we disclose your information to other credit reporting bodies in the future, we will update this collection statement. Credit reporting bodies may include your information in reports provided to other credit providers to assist them to assess your credit-worthiness. If you do not pay for the natural gas and related products and services that we provide to you, or if you commit a serious credit infringement, we may disclose this information to TCS. This may affect your ability to obtain credit in the future.

Each credit reporting body is required to have a policy which explains how they manage your credit-related information. You may obtain a copy of TCS's credit reporting policy by contacting them using the contact details set out above.

We may disclose credit-related information to third parties that provide services to us or that provide services to you on our behalf. We may also disclose credit-related information about you to third parties to whom we have assigned your debt.

You have a right to access the credit-related information that we hold about you, to correct that credit-related information and to make a complaint about our handling of your credit-related information. More information about how to access and correct the credit-related information that we hold about you and how to lodge a complaint relating to our treatment of your credit-related information (and how we will deal with it) can be found in our *Privacy Policy*.

You also have the right to request that credit reporting bodies do not use any credit-related information held by them for the purposes of pre-screening any direct marketing by credit providers. If you would like to make such a request, please contact TCS using the contact details set out above.

If you believe that you have been a victim of fraud or identity theft you have the right to contact the credit reporting bodies and ask them not to disclose your credit-related information. If you would like to make such a request, please contact TCS using the contact details set out above.