

# Terms and Conditions

## Promotional Offer

### 1. Eligibility

- 1.1. To be eligible you must be a residential customer of Tas Gas Retail with an account in your name. An account is established by Tas Gas Retail upon acceptance of a valid account application.
- 1.2. Installation Address must be in the Applicable State as specified in the Promotional Schedule.
- 1.3. Further eligibility criteria are set out in the Promotion Schedule.

### 2. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

**"Installation Address"** means the property owned by the Tas Gas Retail account holder and connected to natural gas;

**"Promoter"** means legal entity as set out in the Promotion Schedule;

**"Promotion"** means the offer set out in the Promotion Schedule and these Terms and Conditions; and

**"Promotional Period"** means the period set out in the Promotion Schedule.

### 3. The offer

For a claim to be valid:

- 3.1. The Special Conditions set out in the Promotional Schedule must first be satisfied and
- 3.2. It must be made by the Tas Gas Retail account holder.

### 4. Payment

Payment of a valid claim under the Promotional Offer:

- 4.1. may take up to 30 days from the date of receipt of a valid claim and
- 4.2. will be made as set out in the Promotion Schedule.

### 5. Promoter's Rights and Liabilities:

- 5.1. The Promoter may vary, extend or cancel the Promotion at any time without prior notice.
- 5.2. The Promoter and its associated agencies and companies (including their respective officer's employees and agents) shall not be liable for any loss in connection with this Promotion except any liability that cannot be excluded by law.
- 5.3. The Promoter reserves the right to disqualify any application which, in the Promoters sole opinion, is not in accordance with the Promotion.
- 5.4. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
- 5.5. All entries and any copyright subsisting in the entries become and remain the property of the Promoter.
- 5.6. Tas Gas Retail Pty Ltd, (ABN 90 110 370 726) will be collecting personal information on behalf of the Promoter. Privacy Policy in relation to the treatment of personal information collected may be obtained at <https://www.tasgas.com.au/privacy-information> or by contacting Tas Gas Retail.
- 5.7. By participating in this Promotion you accept these terms and conditions.

## PROMOTION SCHEDULE

<b>Promoter</b>	Tas Gas Retail Pty Ltd, (ABN 90 110 370 726)
<b>Promotion name</b>	Tas Gas Retail Rewards Offer
<b>Promotion details</b>	<p>New and existing Tas Gas Retail customers may apply for Rewards applicable to the installation of new natural gas appliances. Available Rewards are:</p> <ul style="list-style-type: none"><li>a. \$250 for continuous hot water appliances</li><li>b. \$500 for flued heating appliances</li><li>a. \$1000 for ducted central heating appliances</li></ul> <p>Customers may apply for one reward or a combination of all three.</p>
<b>Payment</b>	Subject to the Special Conditions below, Rewards will be credited to the customer's accounts.
<b>Start Date</b>	Offer is valid until determined otherwise by Tas Gas Retail.
<b>Finish date</b>	Offer is valid until determined otherwise by Tas Gas Retail.
<b>Closing Date for Applications</b>	Offer is valid until determined otherwise by Tas Gas Retail.
<b>Applicable State</b>	Tasmania
<b>Download address</b>	<p><a href="https://www.tasgas.com.au/">https://www.tasgas.com.au/</a> or call Customer Service on 1800 750 750</p>
<b>Special Conditions</b>	<ol style="list-style-type: none"><li>1. Applications must be received within 90 days of the Gas Fitting Notice date.</li><li>2. Customer must apply using a "Customer Reward Application" form.</li><li>3. Customer must supply a legible copy of the appliance purchase invoice for each Reward claimed.</li><li>4. Claims (one or a combination of all three Rewards) are limited to one per installation address.</li><li>5. Customer must supply a copy of the Gas Fitting Notice for each Reward claimed</li><li>6. Rewards are non-transferrable</li><li>7. Rewards apply exclusively to:<ul style="list-style-type: none"><li>• continuous hot water appliances</li><li>• flued heating appliances</li><li>• ducted central heating appliances</li></ul></li></ol>