

Terms and Conditions

Promotional Offer

1. Eligibility

- 1.1. To be eligible you must be a residential customer of Tas Gas Retail with an account in your name. An account is established by Tas Gas Retail upon acceptance of a valid account application.
- 1.2. Installation Address must be in the applicable State as specified in the Promotional Schedule.
- 1.3. Further eligibility criteria are set out in the Promotion Schedule.

2. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

"Installation Address" means the property owned by the Tas Gas Retail account holder and connected to natural gas;

"Promotion" means the offer set out in the Promotion Schedule and these Terms and Conditions and

"Promotional Period" means the period defined by the Promotion start and finish dates in the Promotion Schedule;

3. Claims

For a claim to be valid:

- 3.1. the Special Conditions set out in the Promotional Schedule must first be satisfied;
- 3.2. it must be made by the Tas Gas Retail account holder;
- 3.3. a limit of one (1) claim per meter connection is permitted;
- 3.4. it must be received on or before 12:00 pm AEST, of the Closing Date for Applications set out in the Promotion Schedule; and
- 3.5. the Claims Process must be applied.

4. Promoter's Rights and Liabilities:

- 4.1. The Promoter may vary, extend or cancel the Promotion at any time without prior notice.
- 4.2. The Promoter and its associated agencies and companies (including their respective officer's employees and agents) shall not be liable for any loss in connection with this Promotion except any liability that cannot be excluded by law.
- 4.3. The Promoter reserves the right to disqualify any application which, in the Promoters sole opinion, is not in accordance with the Promotion.
- 4.4. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
- 4.5. All entries and any copyright subsisting in the entries become and remain the property of the Promoter.
- 4.6. Tas Gas Retail will be collecting personal information on behalf of the Promoter. The Privacy Policy in relation to the treatment of personal information collected may be obtained at <https://www.tasgas.com.au/privacy> or by contacting Tas Gas Retail.
- 4.7. By participating in this Promotion you accept these terms and conditions.

PROMOTION SCHEDULE

Promoter	Tas Gas Retail Pty Ltd, 5 Kiln Court St Leonards ABN: 90 110 370 726
Co-promoter	Tas Gas Networks Pty Ltd, 5 Kiln Court St Leonards ABN: 91 104 499 569
Promotion name	Free Connect offer 2020
Promotion details	Customers receive a residential standard meter connection free.
Promotional Offer	Free residential standard meter connection
Promotion start date	01/12/2019
Promotion finish date	Offer is valid until determined otherwise by Tas Gas Networks
Closing date for receipt of applications	Last mail 31/03/2020
Applicable State	Tasmania
Claim process	call Customer Service on 1800 750 750
Special Conditions	<ol style="list-style-type: none">1. Free connection is valid for "Standard" connections only and is subject to the Terms & Conditions of the Co-Promotor.2. Commercial and industrial connections are excluded from this offer.