

# Terms and Conditions

## Promotional Offer

### 1. Eligibility

- 1.1. To be eligible you must be a residential customer of Tas Gas Retail with an account in your name. An account is established by Tas Gas Retail upon acceptance of a valid account application.
- 1.2. Installation Address must be in the Applicable State as specified in the Promotional Schedule.
- 1.3. Further eligibility criteria are set out in the Promotion Schedule.

### 2. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

**"Installation Address"** means the property owned by the Tas Gas Retail account holder and connected to natural gas;

**"Promoter"** means legal entity as set out in the Promotion Schedule;

**"Promotion"** means the offer set out in the Promotion Schedule and these Terms and Conditions; and

**"Promotional Period"** means the period set out in the Promotion Schedule.

### 3. The offer

For a claim to be valid:

- 3.1. The Special Conditions set out in the Promotional Schedule must first be satisfied and
- 3.2. It must be made by the Tas Gas Retail account holder.

### 4. Payment

Payment of a valid claim under the Promotional Offer:

- 4.1. may take up to 30 days from the date of receipt of a valid claim and
- 4.2. will be made as set out in the Promotion Schedule.

### 5. Promoter's Rights and Liabilities:

- 5.1. The Promoter may vary, extend or cancel the Promotion at any time without prior notice.
- 5.2. The Promoter and its associated agencies and companies (including their respective officer's employees and agents) shall not be liable for any loss in connection with this Promotion except any liability that cannot be excluded by law.
- 5.3. The Promoter reserves the right to disqualify any application which, in the Promoters sole opinion, is not in accordance with the Promotion.
- 5.4. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of, or in connection with, this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
- 5.5. All entries and any copyright subsisting in the entries become and remain the property of the Promoter.
- 5.6. Tas Gas Retail Pty Ltd, (ABN 90 110 370 726) will be collecting personal information on behalf of the Promoter. Privacy Policy in relation to the treatment of personal information collected may be obtained at <https://www.tasgas.com.au/privacy-information> or by contacting Tas Gas Retail.
- 5.7. By participating in this Promotion you accept these terms and conditions.

## PROMOTION SCHEDULE

<b>Promoter</b>	Tas Gas Retail Pty Ltd, (ABN 90 110 370 726)
<b>Promotion name</b>	Switching to Tas Gas Offer
<b>Promotion details</b>	Switch to Tas Gas Retail from Aurora before Friday 31 July, to go into the running to win free gas from the date Tas Gas Retail takes over the residential connection until the end of the year.
<b>Payment</b>	Subject to the Special Conditions below, Rewards will be credited to the customer's accounts.
<b>Start Date</b>	Offer is valid from Friday 19th of May 2020.
<b>Finish date</b>	Offer is valid until July 31 2020.
<b>Closing Date for Applications</b>	Offer is valid until determined otherwise by Tas Gas Retail.
<b>Applicable State</b>	Tasmania
<b>Download address</b>	<a href="https://www.tasgas.com.au/">https://www.tasgas.com.au/</a> or call Customer Service on 1800 750 750
<b>Special Conditions</b>	<ol style="list-style-type: none"><li>1. Switching from another retailer to Tas Gas is free when you elect to connect using the last meter read on the form.</li><li>2. Customers will not be eligible to switch until their account with Aurora has been cleared.</li><li>3. The winner will be chosen on 5/08/2020 using a random number generator.</li><li>4. The successful applicant will be notified via email.</li></ol>